

GLOBAL CONNECTIVITY SERVICES

The flexibility and cost-effectiveness of internet connectivity without the complexity of managing it.

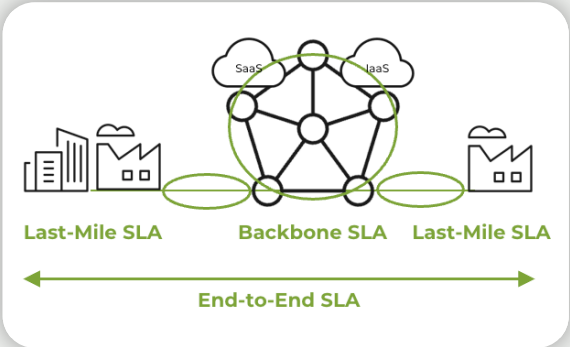
The best of two worlds for a reliable network underlay

Connectivity underpins every digital interaction – but sourcing, contracting, and operating it across regions and providers is hard. Open Systems Global Connectivity offering combines managed last-mile access with a high-performance WAN backbone to deliver predictable quality and availability under one accountable contract. With line sourcing in 180+ countries (incl. Starlink) and 500+ PoPs near major clouds, we provide end-to-end SLAs on availability and traffic quality – designed, delivered, and operated 24×7 by experts.

What Sets Our Solution Apart

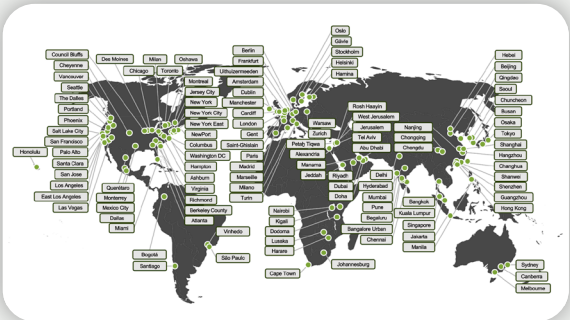
END-TO-END SLAs

Quality and availability across last-mile and backbone with one accountable provider and measurable guarantees.



GLOBAL REACH

500+ PoPs and line sourcing in 180+ countries, including Starlink for remote or rapid deployments.



ONE-STOP SIMPLICITY

Design, contracts, delivery, and 24×7 operations handled centrally – reducing vendor sprawl and management overhead.



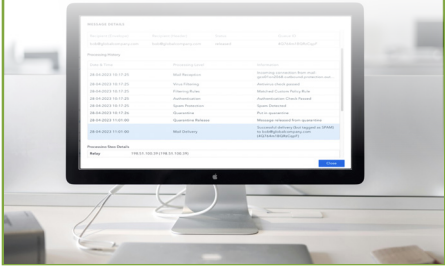
Three Service Levels

CUSTOMER PORTAL
Visibility & Control

Use Case: Analyze line use and adjust app routing locally.

Benefits: Real-time insight, safe self-service, faster local fixes.

Open Systems Difference: Granular permissions and four-eye checks reduce risk during changes.



EXPERT SUPPORT
Execution & Optimization

Use Case: Handle ISP outages and troubleshoot degraded performance.

Benefits: 24x7 engineers liaise with ISPs and accelerate resolution.

Open Systems Difference: Proactive proof, precise fault isolation, and verified post-fix testing.



DESIGNATED ACCOUNT MANAGEMENT
Strategy & Customization

Use Case: Integrate new regions and design underlay/overlay together.


Benefits: Tailored architectures, staged rollouts, measurable business outcomes.

Open Systems Difference: Co-managed model with best-practice designs and governance.




Service Benefits

BETTER PERFORMANCE




Backbone SLAs on latency, jitter, and loss with intelligent routing that avoids bad peering.

LOWER COMPLEXITY



Single contract, unified visibility, and Line Operations Service across diverse ISPs.

FASTER TIME-TO-VALUE



Standardized site types and Starlink option accelerate installs and de-risk remote rollouts.

Service Components

LAST-MILE CONNECTIVITY

Line Sourcing & Delivery: Sourcing in >180 countries; DIA, Broadband, MPLS, 4G/5G, Satellite; coordinated install and testing; site-class SLAs.

Line Operations Service (LOS): 24x7 monitoring, outage/maintenance handling, ISP escalation to resolution, portal visibility of status and metrics.

Mobile Connectivity Kit (On-Demand): We provide rapid, temporary last-mile access to keep critical workloads online during outages or rollouts. Where line-of-sight is available, we can dispatch a 4G or Starlink kit and assist with setup and restoration.



GLOBAL BACKBONE CONNECTIVITY

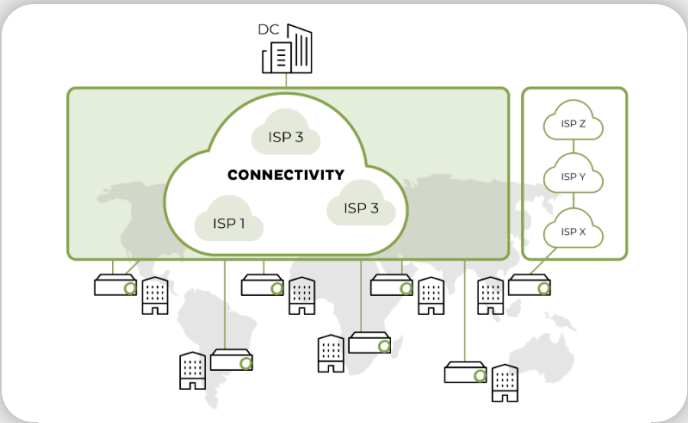
Backbone Fabric & SLAs: 500+ PoPs near major clouds; auto-healing, intelligent routing; SLAs on latency, loss, jitter.

China Connectivity Options: Proven architectures and policy controls for compliant, stable site-to-site and site-to-Internet performance, with real-world RTT improvements.

Traffic Engineering & Controls: Flexible bandwidth and application policies; integrates with SD-WAN overlay for encrypted, prioritized flows.

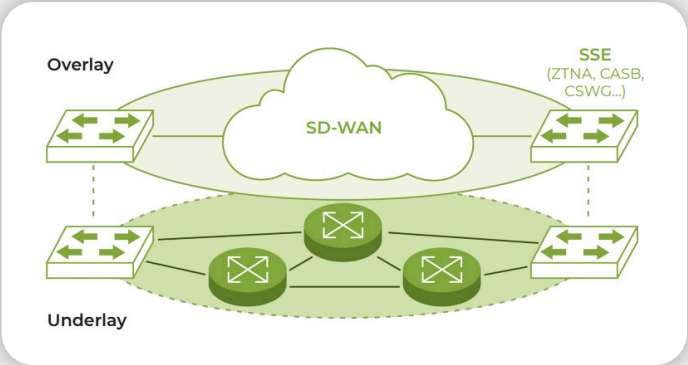


How it Works



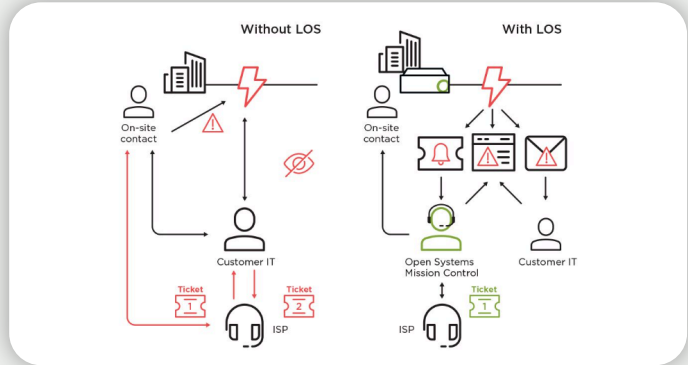
Source and Install Access

We assess each site type and source DIA/Broadband/4G/5G/Satellite, coordinate delivery, and certify line quality to meet SLA targets.



Activate the WAN Backbone

Sites connect to nearby PoPs; traffic traverses an auto healing backbone with quality SLAs. SD-WAN policies prioritize apps and encrypt site-to-site traffic.



Operate, Optimize, Recover

Our 24x7 engineers monitor lines and handle ISP changes or incidents: when production access is at risk, a Mobile Connectivity Kit (4G or Starlink) can be dispatched to re-establish service while primary circuits are restored.



Open Systems provides Managed SASE solutions that combine networking and security functions on a cloud-native platform, securely connecting hybrid IT environments for greater efficiency, enhanced security, and maximum scalability.