

USE CASE

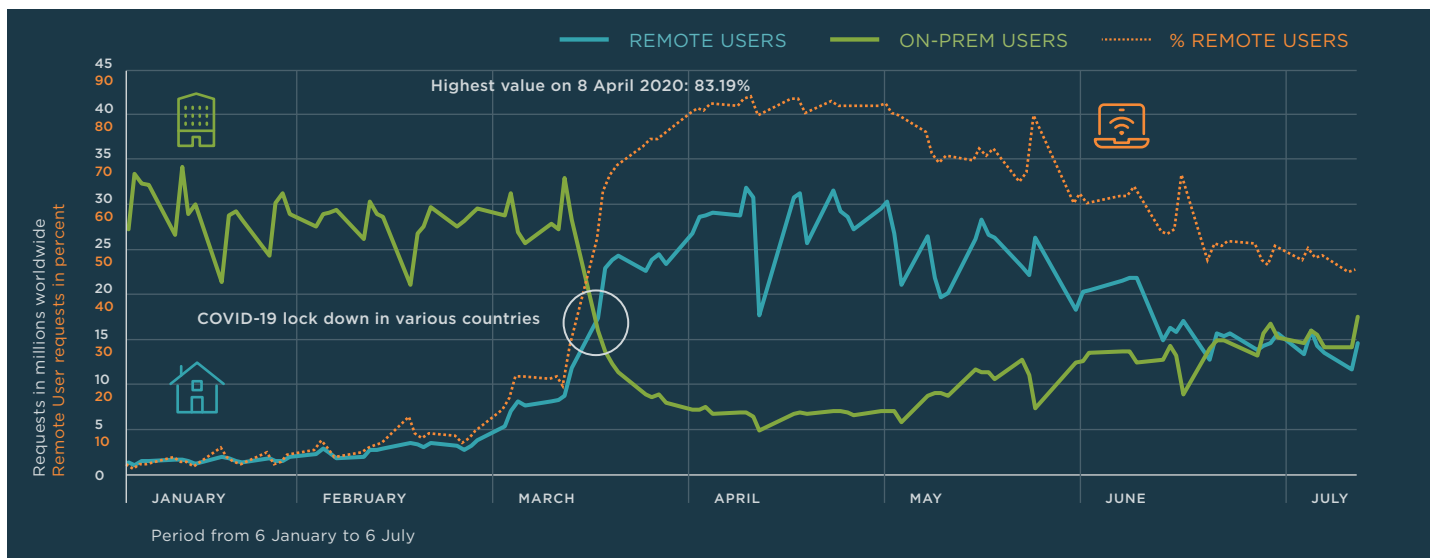
Our MEP solution enables organizations to securely and flexibly connect their clouds, branches, applications and employees anywhere in the world.

Remote work surged in every location around the world

Open Systems recognized the immediate need for Business Continuity solutions as nations ordered residents to stay in their homes and required non-essential businesses to close their offices, factories and stores. We immediately reached out to customers about our Mobile Entry Point (MEP) solution to enable employees to remotely connect to their corporate networks and securely access data and applications vital to performing their jobs.

Our efforts helped 72 enterprises, currently using our MEP solution, support over 135,000 of their employees to work from home - without creating vulnerabilities that bad actors can exploit to penetrate critical systems. Enterprises continue to deploy our MEP solution, with 45 new enterprise customers and support for 62,500 employees added over a two-week period in March.

How a customer moved their users to remote workplaces during COVID-19



Rapid Deployment

Our cloud-native Mobile Entry Point solution can be rapidly deployed in every Microsoft Azure installation. It can be installed easily on laptops, desktops, and mobile devices where there is no need for hardware installations or physical intervention on clients - because speed matters.



Matching your infrastructure

We will guide you to ensure that the Mobile Entry Point solution fits seamlessly into your infrastructure. We will optimize the configuration to best fit your needs.



Managed service

We cover the whole service chain. Including robust architecture design, deployment, and setup to 24x7 expert-level support and continuous software life cycle. We are a trusted partner to support you whenever needed.

Enterprises leveraged Open Systems' Mobile Entry Point to meet those needs overnight

Within 2 weeks in March



62,500 New mobile entry point users activated from **45** enterprises

In aggregate



634
Hosts in 270 different cities in 52 different countries running MEP



135,000+
End users



72
Enabled enterprises

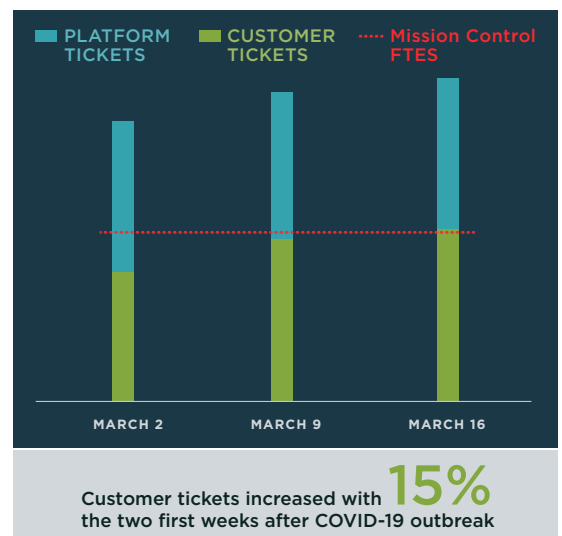
Open Systems' DevOps Model Proved Robust – L3 Engineers Support in times of COVID-19

Pandemic operations protocol activated

- 100% Global operations migrated to WFH within two weeks
- Zero interruption or reduction of service and quality
- Incredible support and engagement from engineers

Globally distributed and true virtual Mission Control

- Mission Control engineers are providing service out of Switzerland, Germany, Austria, Portugal, UK, and New York, Chicago, Redwood City, San Francisco and Honolulu



Open Systems is a secure access service edge (SASE) pioneer that enables organizations to connect to themselves, to the cloud, and to the rest of the world. With cloud-native architecture, secure intelligent edge, hybrid cloud support, 24x7 operations by level-3 engineers, and predictive analytics, the Open Systems SASE delivers a complete solution to network and security.